

Retreat Cancellation Policy

Thank you for your interest in booking a WOW Retreat. Please read the following policy carefully before proceeding:

BOOKING TERMS AND CONDITIONS

The participant, defined in this policy as the person booking a place to attend a WOW Retreat, is responsible for reading the terms of cancellation in this policy prior to making any reservation.

The completion of a participants booking on a WOW Retreat is considered acceptance of these terms and conditions and acknowledgement that the terms and conditions presented here by Wisdom on Wellness Ltd overrides any other terms and conditions that may be presented through third-party booking sites, such as EventBrite.

The ticket price includes a 50% non-refundable deposit. This is non-refundable in the case of any cancellation regardless of the amount of notice given prior to the retreat taking place.

If a cancellation is made with more than four weeks' notice of the retreat start date, participants are only liable to pay the 50% deposit. If the participant has paid in full at the time of booking, any monies paid above the 50% deposit amount will be refunded.

If a cancellation is made with less than four weeks' notice of the retreat start date 100% of the retreat cost is payable by the participant.

We understand that participants do not book with the expectation of cancelling their retreat, and that unexpected things can happen. Where possible, we will try to transfer your booking to another retreat date if suitable.

Wisdom on Wellness Ltd will not be held responsible and no refunds will be made for any cancellation due to factors beyond our control, including but not limited to:

- Cancellations, delays or changes caused by war, threat of war, terrorist actions or threats, closure of airports, civil strife, industrial action, natural disaster, pandemics, technical problems to transport, staff cancellations or other events beyond our control.
- Participants' medical conditions which may develop after booking, or during a retreat.
- Loss of, or damage to, personal property of participants.
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In the very unlikely event that Wisdom on Wellness Ltd must cancel a WOW retreat, any monies paid will be returned to the participant. This is a group activity, and in the situation where a WOW Retreat is not viable due to low participation, we reserve the right to transfer a participants booking to the next suitable date / location. In this rare situation, we will liaise directly with participant(s) regarding the transfer.